### Dance etc.



### Thank you for choosing Dance etc for your child's dance education.

### HOW TO ENROL:

- ✓ READ THE ENROLMENT PACK AND AGREE TO UPDATED TERMS & CONDITIONS
- ✓ LOOK THROUGH OUR 2021 TIMETABLE AND SELECT YOUR 1ST AND 2ND PREFERENCE CLASSES
- ✓ COMPLETE THE ATTACHED ENROLMENT FORM
- ✓ A PERSONALISED CONFIRMATION EMAIL AND TERM INVOICE WILL BE SENT TO YOU WITH YOUR ACCEPTANCE INTO CLASSES (your enrolment is not confirmed until this time).
- ✓ PLEASE CONTACT US AT THE STUDIO IF YOU HAVE ANY QUESTIONS.





DANCE ETC IS PROUD TO OFFER A BALANCED APPROACH TO DANCE EDUCATION. WE HAVE BEEN INDUSTRY LEADERS IN PROVIDING A SAFE, INCLUSIVE, PROFESSIONAL AND NURTURING SERVICE SINCE 2010.

OUR TEACHERS ARE SOME OF PERTH'S BEST & HIGHLY SOUGHT AFTER DANCE EDUCATORS AND OUR TEAM TAKES THE UPMOST PRIDE IN WHAT WE DO. TOGETHER WITH OUR STUDENTS AND FAIMLIES, OUR TEAM MAKE UP OUR VIBRANT, COMMUNITY FOCUSED & SUPPORTIVE DANCE ETC FAMILY & WE ARE SO HAPPY TO HAVE YOU JOIN US IN 2021.

DANCE ETC IS THE HOME OF "STARZ DANCE", FOR SUPER COOL KIDS AND YOUNG PEOPLE LIVING WITH A DISABILITY. EVERYONE DESERVES THE CHANCE TO DANCE!

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### CONTACT INFORMATION

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Website: www.danceetcperth.com
Starz Dance: www.starzdancewa.com

Facebook: www.facebook.com/danceetcperth

Instagram: @danceetc.perth

YouTube: www.youtube.com/c/Danceetcstudiosessions

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### **2021 IMPORTANT DATES**

### **TERM DATES:**

**Term 1:** Monday 1st Feb – Thursday 1st April

10 weeks Mon-Thur classes, 9 weeks Fri-Sun classes

LABOR DAY LONG WEEKEND (27th Feb -1st Mar) YES, CLASSES ON EASTER Long weekend (Fri 2<sup>nd</sup>- 3<sup>rd</sup> Apr) CLASSES CANCELLED

**Term 2:** Monday 19<sup>th</sup> April – Saturday 3<sup>rd</sup> July

10x weeks Tues-Sun classes, 9x weeks for Mon classes

ANZAC DAY LONG WEEKEND (Mon 26<sup>th</sup> Apr) CLASSES CANCELLED WA Day LONG WEEKEND (Sat 5<sup>th</sup> – Mon 7<sup>th</sup> June) YES, CLASSES ON

**Term 3:** Monday 19<sup>th</sup> July – Saturday 25<sup>th</sup> September

10x weeks Duration

QUEENS BDAY LONG WEEKEND (25-27th Sept) YES, CLASSES ON SAT 25TH SEPT

**Term 4:** Monday 11<sup>th</sup> October – Saturday 18<sup>th</sup> December

10x weeks duration

### **CONCERT DATES:**

Concert Dates are yet to be confirmed however will be held in November/December 2021

NOTE: Dance etc has always allowed our students to have the option of participating in our end of year concerts! Although we would love everyone to enjoy the experience of showcasing their skills on stage in front of family and friends we understand that it is not possible for everyone and that's ok.

All families are reminded that once concert costume confirmations have gone out in Term 3, your participation or withdrawal from concert activities will be locked in.

### CLASS DESCRIPTIONS

### OUR TWO MAJOR STREAMS AT DANCE ETC INCLUDE:

- 1. RECREATION
- 2. COMPETITIVE

All classes on our schedule are classified as Recreation classes if they do not specify that they are by "Invite" Only. The difference between the two streams are as follows:

### RECREATION:

All recreation classes work towards improving their dance and performance knowledge in an environment that caters to the individual needs of the student and there is no pressure for students in these classes to take part in competitions, concerts or exams. All recreation students work through set syllabus depending on the class style and students are offered feedback through the year based on their progress. Students in this recreation stream can work towards a goal of joining our Company or XLR8 stream in the future if this is of interest to them.

### COMPETITIVE:

Our competitive classes are defined on the timetable by "Invite" only and acceptance into this stream is completed at the very start of the calendar year. We do not accept students into our competitive stream at any other time during the year. Students in this stream work towards competing at local competitions, community events and our concerts. Our XLR8 classes combine both jazz, lyrical, ballet, conditioning and contemporary styles into the extended length class, however students are highly encouraged to also take a recreational ballet, contemporary, hip hop, tap or acro class to further their skills. Our XLR8 technique classes are lead by our team of Company teachers however they will feature guest choreographers regularly to really expand their learning and ensure our goals of ensuring a challenging and exciting program are met. Students will be kept on their toes each week with class plans, styles and techniques taught consistently changing! We aim to create versatile dancers who can adapt to whatever situation is put before them! Team placements will be made by our Competitive Teaching Team and will be based on age, ability and individual potential among a range of other criteria.

### **REFERENCES:**

Lesson = Refers to a single lesson (eg. A try-out lesson) and is charged at 1/10th of the total class fee (see fee schedule to the right).

Class = Refers to a single style of dance (ie. Jazz, hip hop, ballet etc) taken for the duration of a full term. Generally terms go for 10 weeks (equal to 10x lessons) unless specified.

### **ACRO/ACROBATICS**

Acro at Dance etc follows the AcrobaticArts Syllabus. Students learn strength, tumbling, flipping, jumping and flexibility in a safe environment with the aid of professional instructors and equipment such as mats/beams/rollers etc.

Pre-Requisites/Levels (note: all new students will require an assessment to determine levels and skills must be demonstrated for a consistent length of time AND with the correct technique):

**AQUA:** Beginner OR very little experience. Min age 5yrs. Max age 10yrs.

**GREEN:** Beginner (aged 10yrs and over) OR can demonstrate: L Handstand, Cartwheel (preferred leg), Forward Pike Roll, Walk down to bendback, Pre-Splits (3 ways), Bridge Retire.

VIOLET: Handstand hold 2 seconds (unassisted), Cartwheel both sides (straight legs), Bendback from standing (unassisted), recover from bend back (unassisted), Teddy Bear Stand, Bridge waving/spiders, Bridge and kickover, handstand to straight over and recover.

**ORANGE:** Cartwheel (left and right), Roundoff, Front Tinski, Back Tinski, Dive cartwheel, Handstand walking (min. 10 walks), front handspring, headstand, back handspring (with spot), two balances.

**WHITE:** Side Aerial and/or Back handspring, dive front tinski, at least 2x hand balances.

**YELLOW:** Back handspring consecutive, side aerial consecutive, strong prep for back sault.

### **BALLET**

All ballet classes follow the RAD & CSTD Syllabus and are suitable for all levels of experience. Both boys and girls are welcome in our classes.

### **BREAKING/BREAK DANCE**

Breaking (also referred to AS B-BOYING or B-GIRLING) is an unstructured and improvisational form of traditional Hip Hop suited for boys and girls. Break classes follow the 'Breakin Traditions' Program (Also see CIPHER)

### CIPHER

Our Cipher classes mimic the freestyle nature of a competitive cipher in a friendly, non-competitive and non-judgmental environment.

### **CUPCAKES DANCE**

Our Cupcakes Dance Program is for kids aged 5yrs and younger. They learn the fundamentals of dance in a relaxed and encouraging environment. Students learn about making shapes with their bodies, using their imagination to tell a story and learn about musicality and rhythm. There are numerous different styles taught under Cupcakes Dance which include: Cupcakes ACRO: Gymnastics, dance and music combined. Students will learn the fundamentals of acrobatics (also see ACRO)

**Cupcakes DANCE:** Cupcakes dance specific classes combine jazz and ballet techniques.

**Cupcakes TAP:** Students will require tap shoes. Musical instruments are also used.

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**Little Ninjas:** Combines elements of acro technique with aspects of parkour movement giving energetic students the chance to climb, roll, run and explore.

### **CONTEMPORARY**

Contemporary Dance is an expressive style which combines elements of Modern, Jazz, Lyrical and Classical Ballet. Contemporary dance stresses the importance of improvisation and versatility, focusing heavily on floorwork and exploring movement patterns.

### **HIP HOP**

Students in our hip hop classes learn commercial and traditional styles of hip hop depending on the style of the teacher. Fun for all levels of experience and great for both boys and girls.

### JA77

Jazz tends to be upbeat and stylistic and focuses on clean lines, flexibility, strength and performance. Elements taken from cabaret, traditional, modern and commercial styles of Jazz.

### **LYRICAL**

Lyrical dance combines the many technical elements of classical ballet with the freedom, fluidity, expressiveness and airier aspects of jazz, contemporary and modern dance. Lyrical is often based around the interpretation of the music and individual spirit generally tells where the dance will go.

### **OPEN TECHNIQUE**

This class is perfect for older students who wish to continue working on their Jazz/Lyrical/Contemporary Technique without the pressure of committing to an end of year concert performance.

### **POINTE**

Pointe class may be taken by students who are not yet on pointe to further develop and strengthen the muscles necessary to go on pointe. Pointe work is performed while wearing pointe shoes. Readiness for pointe work is determined by each student's strength and physical development and students/parents will be notified when their child is ready to commence pointe work and an assessment with a physio will need to be obtained.

### **SONG AND DANCE**

Classes focus on the 'Triple Threat' elements of musical theatre which include: Singing, Dancing & Acting. Students learn how to control their breath whilst dancing PLUS build characters through fun and creative training (also known as 'Theatre Sports').

### STARZ DANCE

Starz Dance is a unique program specifically tailored for kids and teens with a disibility. Students learn fun and exciting dance moves, routines and techniques in a safe and encouragement environment taught by a team of professional Occupational Therapists and Dance Teachers. Classes are completely FREE of charge for members thanks to our sponsors, Dance etc, Soul Gestures & The Commonwealth Bank (current as of 2017)

### **TAP DANCE**

Tap dance classes are a fun and exciting way to combine the love of music, rhythm and strength. With the aid of tap shoes which have a metal plate on both the toe and heel of the shoe helps create fun and creative sounds. Great for kids, adults, boys and girls. Tap dance is also a big mental work out too as it challenges your co-ordination!

### FEE STRUCTURE & PAYMENT

Classes are paid per term (unless specified) and payments are due before week 1 each term. Invoices are sent via email and are the responsibility of the main contact person listed on students enrolment form. Please see 'Terms of Enrolment' for more information.

### **CLASS FEES**

### Group Dance Class Term Fee's

30min Class	\$95 for 10 week term
45min Class	\$110 for 10 week term
60min Class	\$140 for 10 week term
75min Class	\$155 for 10 week term
90min class	\$175 for 10 week term
STARZ Dance Class	\$FREE

NOTE: Fees are determined by the number of scheduled weeks/lessons in a term

### **Private Lessons**

Please speak with our team for more info.

### XLR8 Competitive Term Fee's

XLR8 MINI (45min)	\$110
XLR8 JNR (2hrs)	\$280
XLR8 INTER (2hrs)	\$280
XLR8 OPEN (2.5hrs)	\$310
XLR8 PRE-PRO (3hrs)	\$350

Note: The XLR8 program is classified as 1x (one) class even though there are two mandatory classes students must take part in to be in this program (excluding mini's who take only 1x XLR8 class weekly)

### **DISCOUNTS**

### **Individual Student Discount**

(applies to the number of classes taken per term for an individual student)

2x classes = 5% off

3x classes = 10% off

4x classes = 15% off

5x classes = 20% off

6x classes = 30% off

7x classes = 37% off

8x classes = 40% off

9x classes = 45% off

10+ classes = 50% off

### **Additional Family Discount**

Amount is deducted **after** any individual student discount has been calculated and only applies to immediate siblings of the same family.

2x Students = -2.5% 3+ Students = -5%

(note: Your multiple class discount will be revoked if term fees are not paid on or before the due date)

### ANNUAL MEMBERSHIP FEES

### **GENERAL ANNUAL MEMBERSHIP:**

5years & under: \$20p/p 6years & over: \$35 p/p

This fee covers insurances, APRA/AMCOS & Student License Fees our online members portal per student annually. (50% Discount on member fees in Term 4)

### COMPETITIVE TEAM MEMBERSHIP: \$35 p/p

All Competitive students have a once-off annual membership fee for the season which covers some of the additional time, preparation and organization required through the comp season. This membership fee also INCLUDES a TEAM T-Shirt.

### **ACCOUNTS & SETTLEMENT**

### **Payment Types:**

Dance etc. accepts the following payment methods:

- EFTPOS or Credit Card (no AMEX or Diners)
- Cash in Person
- Internet Deposit (banking details on invoice)

### **Payment Plans:**

Custom payment plans available, Conditions apply. Please contact our friendly team to find out more information.

### **Paying Fees:**

The main contact listed on the enrolment form is responsible for ensuring all student accounts are paid by the due date. Dance etc. makes every effort to contact families with any invoices due for payment. Students with Invoices not paid by the due date will be temporarily suspended. If no payment or no effort to contact us is made, Dance etc will send all overdue accounts to BCA Debt and all incurred collection fees will be payable at customers expense.

### **UNIFORM & GROOMING**

It is VERY important all students are dressed appropriately for their dance class to ensure they can move well, and so the teacher can correct posture, see body alignment and ensure they are demonstrating the steps safely.

### Dance etc. maintains a strict policy on the following items being worn to class:

NO DENIM | NO STREET CLOTHES\* | NO SCHOOL UNIFORM | NO JEWELLERY (including watches, fitbits, necklaces, earings etc)

### (\*with the exception of HIP HOP Breaking/Cipher/Hip Hop)

Our policies are for the safety of all students in the class & we appreciate your co-operation.



Class Style	Hair	Clothing	Footwear
Cupcakes	Tied back off the face	Anything suitable for dancing is fine. EG: Fairy dress, ballet leotard and skirt, leggings etc.	Ballet or jazz Shoes.
Ballet	(girls): Long Hair: Bun or braided Short Hair: Pony Tail OR Headband (boys): long hair must be off the face	(girls): Leotard - any colour Ballet Tights/Stockings in either pink, bronze or brown to compliment your skin tone (optional) Crossover Top, Ballet Skirt, bike pants are optional NOTE: Strictly No street clothes (ie. Hoodies, sweat pants, gym leggings, t- shirts, school uniform etc) (boys): Black shorts/leggings/tights with White Tee-Shirt	(Girls): Pink, bronze or brown ballet shoes to compliment skin tone, Split Sole preferred (canvas or leather). Ribbons optional (boys): Black Ballet Shoes (black or white socks optional)
Jazz	(girls): Tied back and off the face (boys): long hair must be off the face	(girls): Tight fitting, stretchy leggings/pants/shorts. Tight fitting singlet/crop/TEE shirt or Leotard (boys): tight fitting/stretchy leggings or dance pants plus a semi-fitted t-shirt OR singlet	Tan Jazz Shoes (lace up or elastic)  Note: 13+yrs jazz classes might require black jazz shoes for concert. Please check with our team before purchasing new shoes if you are in this age group)
Lyrical / Contemporary	Same as 'Jazz' above	Same as 'Jazz' OR 'Ballet' above	Lyrical Half Shoes (in a tone to compliment skin tone) or Bare Feet
Hip Hop/ Break Dance	Off the face (can wear hat, beanie or bandanna)	Loose, comfortable clothing	Sneakers (clean soled - no daily dirt/sand)
Tap / Cupcakes Tap	Same as 'Jazz' Above	Same as 'Jazz' Above	Tan Tap Shoes (Cupcakes Tap, 6-9yrs Tap)  Black Tap Shoes (level 1, 2 & 3)
Acro / Cupcakes Acro	Same as 'Jazz' above	(girls): Tight fitting shorts. Tight fitting singlet top OR leotard OR crop top (boys): bike shorts or tight sport shorts PLUS a tight fitting singlet or tshirt	Bare feet (Cupcakes Acro)  ACRO grip dance shoes (Aqua, green, violet, white, orange, yellow)
SONG AND DANCE	Off the face	Comfortable clothing you can move well in. Mixture of Jazz and Hip Hop attire from above	Bare feet or Jazz Shoes

### TERMS OF ENROLMENT

### **PUNCTUALITY:**

The warm-up and stretching component at the start of class is conducted in a safe progression to reduce the potential for injury, muscle aches etc. Missing this part of the class puts bodies at risk of avoidable injury. Please arrive at least 5 minutes early so that we can commence our class, and most importantly, our warm-up on time. Punctuality is especially important for Cupcakes Dance Classes as being even 5 minutes late can cause distress and anxiety in some children. It is best to aim to get to your class at least 5 mins early so students can be prepared to come into the studio in a relaxed and calm nature. Please ensure you collect your child on time after class. If you are running late, please contact the studio on 9240-4399 to advise us so we can ensure your child remains in the waiting room until you arrive.

### **GENERAL CLASS ATTENDANCE:**

We understand that it can be hard to be available for every class each week especially if your child is unwell, however regular attendance is extremely important for student progression and safety. If you will be missing a lesson (due to holiday or sickness) please advise us in advance via email or phone so we can mark this in our records. If your child is feeling a little unwell but feels okay to still come in and watch, this is certainly welcomed, especially when preparing for concerts and shows (however any serious or contagious illness should be kept at home away from other students and teachers). It is important that students are progressing and developing their skills in a safe manner so we encourage you to make as many classes as you can. Students who do miss numerous lessons, end up falling behind in their technique and this not only affects their own safety, but in some cases, this can affect the safety of others. Also, please note that we do not offer refunds or credits for any missed classes for sickness, holidays etc. Some severe cases of illness may be exempt from this, however please contact the studio in writing if you have any concerns (see our CLASS DESCRIPTIONS & FEES document for more details on our fee policy). Please note that we do not offer "makeup" lessons as majority of our classes are at full capacity. Again, please contact our team for further clarification if you have any concerns.

### **ACRO AND COMPETITIVE STREAM ATTENDANCE:**

Due to student safety & team progressions, the following classes MUST maintain a 90% attendance average per term (a max of 1x missed lesson per 10 week term):

- Company (all teams)
- Acro (all levels and classes)

Company classes are the only classes at Dance etc, that compete in local dance competitions. It is for this reason that high attendance is required as to ensure all students know the routines, are consistently improving on their technique and progressing steadily as a team. We thank you for your understanding.

In regards to ACRO, missed lessons result in the loss of strength, flexibility and muscle memory – all of which are vital to ensure safety and further progression. A low attendance record will eventually affect students' ability to move up levels when the opportunity arises and may cause a safety concern resulting in forfeiting your child's place in the class or moving to a lower level of ability. Your child's safety is our main priority – thank you for your understanding.

### **COMPANY PRE-REQUISITES:**

All Company classes compete in local dance competitions through the year. It is for this reason that students who wish to attend these classes have prior training to be eligible to join our competitive stream. Competitive stream information goes out at the end of the year when team selections commence.

### **CHILD SAFETY POLICY:**

Dance etc follows strict procedures regarding child safety. Some of these include; All teachers carrying a current and valid Working with Children Check, staff on duty carry a first aid certificate, working phone in operation for emergencies, surveillance cameras in use on-site, viewing windows in studios where children can be seen at all times, no personal photography or videography of children, appropriate costuming, dance tights/stockings worn under costumes for modesty, appropriate music choices and age appropriate dance choreography etc. For more information about our priority to keep our children safe in our dance school or to ask a specific child safe question, please email Kate on admin@danceetcperth.com



### TERMS OF ENROLMENT CONTINUED...

### **PARENTS ETIQUETTE:**

Parents feedback and comments are always welcomed, however mid-way through a lesson is not appropriate at any time. Also, please note that teachers do not have any break period between most lessons and we ask that you do not use this short time before or after class to discuss things in length with the teacher as this will be interfering with the next lessons allocated time. Instead, please contact our admin team to discuss your concerns or to give your feedback and this will be passed onto the class teacher and a response provided (if requested. Please refer to FEEDBACK at the bottom of this document). We do not allow parents to sit in the studio and watch the class (If a new student is feeling unsure for their first lesson it is up to teacher discretion to allow them to sit within the classroom- applies to Cupcakes Students ONLY). Our studio's have glass doors and large viewing windows plus live stream security vision for you to see the lesson comfortably from the waiting area (for students aged 5years or younger ONLY). Parents and spectators watching through the viewing windows must not be disruptive to the students in the class, this includes: knocking on the windows, lip syncing words or suggestions etc.

### **CONTACTING TEACHERS/ADMIN STAFF/COACHES:**

As of 25<sup>th</sup> April 2019, all staff are not permitted to accept or send private social media messages, private text messages or private emails to or from any of our Dance etc customers, families, students or partners. This is to ensure all lines of communication are clear, previous conversations easy to revisit and are also conducted in a professional manner. This is also to ensure all staff can answer emails at appropriate times and personal boundaries are respected. Please follow up any concerns or questions to our helpful admin team on <u>admin@danceetcperth.com</u>. If you wish to receive a follow up message directly from a specific teacher, please request so in your email. We will do our best to respond to you in a timely manner. Thank you for your understanding.

### **SPIRIT POLICY & INCLUSION:**

Dance etc is proud to have a Spirit Policy that prioritises inclusivity, equality & respect throughout all aspects of our school. We welcome families of all backgrounds and ethnicities and do not tolerate any forms of discrimination. We expect parents, families, students and staff to respect each other regardless of abilities or differences. Through our studio spirit we also recognise the rich history of dance stemming from many cultures around the world & we pay tribute to this through conversations in class and continued education.

### **BULLYING:**

Dance etc. has a zero tolerance to bullying of any form. This includes behaviour towards any other student before, during or after any dance etc. class, in person or online (social media etc.). Our bullying policy also includes bullying between parents, bullying between parents and students or bullying between parents and teachers/staff. Failure to comply with our strict bullying policy will result in automatic cancellation of your enrolment. If you witness any bullying or are aware of bullying taking place, please inform our team immediately. Thank you for assisting us maintain a friendly, welcoming and safe dance community for everyone to enjoy.



### **PARKING:**

To avoid congestion in the carpark during peak times, we have a mandatory Kiss-N-Ride bay which is located directly in front of the studio doors. If there are available Dance etc marked parking bays, parents can wait in their car for the duration of the class and meet their child at the front entrance of the building before and after class. All students aged 6 years and over must abide by the above rule with the exception of:

- Parents or carers with a child with special needs
- Parents who have a student taking their very first dance lesson
- Parents who have prior, written approval with our Management Team
- Parents who need to park for a short period to speak to our admin team in person, make a payment in person etc.

If your child is 5 years or under & taking a dance class, one (1) parent/guardian must wait onsite for the duration of their lesson to assist in bathroom breaks and ensure their added safety whilst on our premise (please note that there is only one parent/guardian permitted in the waiting room to avoid congestion in our common areas). Students must always wait inside the waiting room for a parent/guardian to pick them up for safety reasons. The grassed area is off limits to cars and is not a permitted parking zone. Please respect our neighbours by only parking in the bays onsite at Dance etc (not in front of any neighbouring businesses at any time). Thank you for helping us be courteous neighbours.

### TERMS OF ENROLMENT CONTINUED...

### **NEWSLETTERS. EMAILS AND CORRESPONDANCE:**

Dance etc has a MEMBERS ONLINE PORTAL on our website: <a href="https://www.danceetcperth.com">www.danceetcperth.com</a> By logging into this special access area, members can view the calendar year and all term dates/events etc, access archived newsletters, view tutorials etc. Please make sure you have created your Members Account to stay up to date with all things Dance etc. We aim to be a paperless studio so all important communication will be sent to families via email.

### **LEAVING THE PREMISE:**

Once students have left the Dance etc premises they are no longer under our Duty of Care and any incidences/injuries that occur are the responsibility of the dancer and family. It is your responsibility to have a conversation with your dancer regarding safety when walking to and from 7eleven or any of the local food vendors and decide whether this is something you wish to allow them to do. Any rubbish brought back must be placed directly in the large Skip Bin at the rear of Dance etc to prevent leftover food waste spilling into the waiting room bin and encouraging ants and other insects. 7eleven Slurpies are banned from the Dance etc premise entirely. Any students found leaving rubbish lying around the studio may find their 'leave' privileges revoked.



### **OTHER RULES:**

- No food or drink allowed inside the studios (water accepted). This includes students, parent spectators and siblings (NO tea/coffee allowed inside the studios). Please enjoy your food and beverages outside in the waiting room and always place your rubbish in the bins provided.
- No outside footwear to be worn in the studios (including parents and siblings watching classes). Clean-soled indoor shoes and dance shoes are allowed only. Our dance floor is used by students for stretching and warm ups and often students face and head touches the floor and although we have a very stringent cleaning regime, we thank you for respecting our need for clean and hygienic studio floors.
- Except for families who have students aged 5yrs and under & families who meet the 'Exceptions" outlined above (under 'parking'), the waiting rooms are for the comfort and use of Dance etc students only (not spectators/parents etc). Students should be able to socialise with their friends, find a place to eat their dinner/lunch/snacks and change dance shoes etc in these designated areas.
- Young siblings using the bathrooms must be accompanied by a parent and parents who use the baby change table must supervise their child at all times. Please ensure baby change tables and bathrooms are left in a clean and neat state for the next person to use. Please promptly report any mess in the bathrooms to our friendly staff. All soiled nappies must be taken home with you.
- No chewing gum allowed in the studio at any time.
- All mobile phones must be switched off or be put on silent and left alone during the class (including students and parent spectators).
- Spectators in the waiting room MUST keep excessive noise to a minimum as this remains a working area for our Dance etc Team. Please turn all devices, games and toys to silent for the comfort and enjoyment of all patrons.
- All choreography remains the property of Dance etc and must not be used outside of direct license and agreement with the school. Please contact our team if you wish to use a dance or part thereof for an event or performance that is not affiliated or associated with Dance etc.
- Dance etc has the right to refuse enrolment and/or terminate enrolment if terms and conditions of enrolment are breached.
- All Terms of Enrolment stated in this document must be adhered to at all times.
- Terms of Enrolment may be updated or changed at anytime. We aim to give 7 days notice of any changes.

### **FEEDBACK:**

Dance etc welcomes feedback at any time of the year! We love hearing how your experience with us has been whether that be positive or negative as this gives us a chance to grow and improve our services. We pride ourselves on having a friendly and open communication with our parents and appreciate the opportunity to hear from you. Any complaints or feedback must be put in writing via email and attention to the Studio Director, Kate Buchan via admin@danceetcperth.com. If you would like to receive a reply, please state this in your email. Generally responses can take up to 5 working days (depending on the nature of the complaint), however often are responded to more promptly. We appreciate families allowing us the time to manage complaints privately and confidentially without involving third parties or social media etc. as we have found that there is always a way to come to a suitable and fair solution. We really appreciate your co-operation and understanding.